



NOTICE OF PRIVACY PRACTICES AND RELEASE OF INFORMATION

Patient acknowledges that he has been offered or accepted a copy of Apollo Virtual Health Notice of Privacy Practices. The Notice of Privacy Practices describes how Apollo Virtual Health may use and disclose confidential health information that identifies Patient. The Notice of Privacy Practices is also electronically available on Apollo Virtual Health's web-site at www.apollovh.com. Apollo Virtual Health may modify its Notice of Privacy Practices from time to time.

Patient authorizes Apollo Virtual Health to use and disclose Patient's health information for treatment, to obtain payment for treatment, for administrative purposes, for quality improvement, compliance and risk assessment activities, and for other purposes permitted or required by law. Patient specifically consents to the release of Patient's health information in the event Patient's provider, in his/her reasonable judgement, believes that disclosure is necessary to prevent or lessen a serious threat to the health or safety of Patient or another person or the public.

Patient understands that, and consents to, closed circuit monitoring, videotaping, audio recording and/or photography by Apollo Virtual Health. Such images and/or recordings may be used for patient care, security purposes or for Apollo Virtual Health's health care operations purposes. Apollo Virtual Health retains the ownership rights to the images and/or recordings. Images and/or recordings in which Patient is identified will not be released and/or used outside the facility without authorization unless otherwise permitted or required by law.

COMMUNICATIONS CONSENT

By providing a cell phone number, landline, or any other number(s) and by providing an electronic mail address (email address), Patient expressly consent to receiving communications from Apollo Virtual Health, its staff, providers or agents at any such number and/or email or at numbers or email that are later acquired for Patient. Patient agrees to contact by a live agent, voice mail, text message, using an auto-dialer or pre-recorded message(s), or by any other form of electronic communication for any purpose, including but not limited to, appointment and follow-up health care reminders, scheduling, financial responsibility, and/or information regarding products and services. Patient understands that depending on his phone plan, Patient could be charged for calls or text messages.

Patient understands and agrees that phone messages, text messages and emails may contain Patient's health information. Apollo Virtual Health will use reasonable means to protect the security and confidentiality of phone messages, text messages and emails sent and received by Apollo Virtual Health. Nonetheless, there is a risk that such messages can be intercepted and read by unauthorized third parties. Apollo Virtual Health cannot guarantee the security and confidentiality of email and text communications. Patients should take precautions to preserve the confidentiality of emails, such not using public or employer owned devices and safeguarding computer passwords. All treatment related communications to or from patient may be documented into Patient's medical record, as appropriate. The decision to allow Apollo Virtual Health to communicate by email and/or text messaging is voluntary, and Patient may stop such communication at any time by providing a notice to Apollo Virtual Health. Email and text messaging are not appropriate for conveying information relating to emergency or time-sensitive matters. CALL 911 IN THE CASE OF AN EMERGENCY.